

Summary of Benefits

Welcome to Priority Plus Club!

Membership of “**Priority Plus Club**” entitles the member to the following benefits at any restaurant of the Holiday Inn Cochin.

Card Benefits

Dining

- 50% off on the total food bill when 2 guests dine including the member
- 33% off on the total food bill when 3 guests dine including the member
- 25% off on the total food bill when 4 guests dine including the member
- 20% off on the total food bill when 5 up to maximum 14 guests dine including the member
- 20% off on the total food bill when the member dines alone
- Above dining discounts applicable at “**Masala** - all day dining restaurant” & “**Roma** - Italian specialty restaurant”.

Beverage

- 20% off on the total beverage bill while dining

Accommodation

- 30% off on the Best Flexible Rate (BFR) of the rooms
- 50% off on the Best Flexible Rate for the second night when the first night is paid for on the Best Flexible Rate (valid between April and September)

Other Benefits

- 20% off on all purchases at “**Deli KC** - deli style meals & dinner”
- 20% off on all purchases at “**Stadia** - sports pub” while dining
- 20% off on Business center & Laundry services
- 20% off on Diwali & Christmas Hampers

Additional Benefits

- Happy hours from 1200 till 1900 hrs from Monday to Thursday at the hotel bar for all members and their guests up to a maximum of six (6) guests including the member
- Every Tuesday is Members Day where the member is entitled to a fifty (50%) on food only up to a maximum of eight (8) guests at **Masala**.
- Spouse Card

List of Certificates

Accommodation

- **Stay & Unwind**

One (1) certificate for a Complimentary Room Night stay in a standard room for maximum two (2) guests inclusive of buffet breakfast at the Hotel subject to availability

- **Staying Power**

Two (2) certificates for a flat fifty percent (50%) off on the Best Available Rate (BFR) of the day of rooms at the Hotel

- **Indulgent Stay**

Two (2) certificates for a complimentary upgrade to the next category of room at the Hotel

- **Two for One**

Two (2) certificates for two room nights stay at the price of one room night stay

Food and Beverages

- **Wine & Dine**

Two (2) certificate for a complimentary bottle of Indian house wine valid while dining on a table of minimum 4 guests

- **Celebration Cake**

Two (2) certificates for 1 kg complimentary celebration cake valid while dining only on a table of minimum 4 guests

- **½ Price Celebration Cake**

Two (2) certificates for fifty percent (50%) off on a minimum two (2) kg and maximum five (5) kg cake at **Deli KC**.

- **Sweet Obsession**

Two (2) certificates for a complimentary dessert for each main course ordered

- **Lavish Lunch**

One (1) certificates for a complimentary lunch buffet for two (2) guests at **Masala**.

Valid from Monday – Saturday. Not valid on Sunday Brunch, dinner buffet and during Food Festivals.

- **Meal Voucher**

One (1) certificate for Meal Voucher worth Rs 2000 /- for two guest at **ROMA**

Valid for LUNCH OR DINNER. Not valid on Christmas Day, New Year's Eve, Food Festival, Any Food Promotions.

- **Dining Power**

Two (2) certificates for a fifty percent (50%) off on the total food bill while dining at MASALA or ROMA up to maximum eight (8) guests

- **Welcome Drink**

Two (2) certificates for two (2) complimentary welcome drinks 30 ml (IMFL) while dining on a table of minimum two (2) guests

- **Member of the Day**

Four (4) certificates for Member of the Day which entitle anyone to avail the standard privileges for a day at any restaurant or bar at the Hotel

Terms and Conditions

General Conditions

- Club membership has no cash value, is non-transferable and members must be 18 years of age or above to join. The membership period is 12 calendar months from the date of enrolment.
- Club benefits cannot be used in conjunction with any other discounted offer.
- Club reserves the right to change, modify or amend the membership benefits, participating hotel & restaurant listings and any terms and conditions communicated in this or any other Club material, at its absolute discretion at any time, without giving a reason and without notice.
- Without prejudice to any other mode of proof, through payment for the Club, a member accepts these terms and conditions, as amended from time to time, and agree to be bound by them.
- Club reserves the right to cancel or suspend membership at any time, if it is suspected that the membership is being operated fraudulently.
- Any certificate or membership kit issued as part of the membership shall not be replaced if lost or stolen.
- Should, for any reason, the Club membership concept be discontinued, the Hotel included in Club shall have no financial liability to the member.
- All taxes shall be borne by the members. Members must settle their bills at the time of departure.
- Membership refunds can be considered only if the membership card is un-used and the full package including gift certificates are returned unused in full along with a letter requesting cancellation within seven days of enrolment. All such requests should be sent to the local Club Office.

Accommodation Conditions

- Accommodation benefits (including rates and certificates) are subject to space availability and advance reservations are required. Limited rooms are available at the discounted rates and the accommodation certificates may not be accepted during periods of expected high hotel occupancy.
- Blackout dates may apply during special events such as Christmas Day, New Year's Eve etc. Members should check when booking to ensure the membership benefits are available on such dates.
- Any member who does not show for a booking on the accommodation certificates will not be able to avail the same certificate again.
- Hotel may promote seasonal rates within a fourteen day and conditional booking period that maybe lower than Club rates.

Dining Conditions

- The member's dining benefits is offered on all standard adult meals for breakfast, lunch and dinner and the membership card must be presented at the end of the meal or when requested in order to receive the benefits.
- A maximum of one membership card will be accepted per table/party.
- The value of one free meal is calculated by dividing the total portion of the food bill by the number of persons dining (i.e. 2 people = 50%, 3 people = 33%, 4 people = 25%, 5 and above & members dining alone= 20 % off the food component of the bill). Children below 5 years of age will not be considered while calculating food discounts for buffet meals only.
- Dining benefits are not available on packages inclusive of accommodation and meals or any other special offer.
- Dining benefits are only valid for the food portion of the bill (excludes all beverages). A flat 20% discount will apply on beverage consumption in the restaurants and the hotel's bars.
- Dining benefits may not be available during special periods such as Diwali, Christmas Day, New Year's Eve and Food Festivals etc. Members should check when booking to ensure the membership benefits are available on such dates.
- Minimum one main course to be ordered per person to avail any dining discounts.
- At Roma main course mentioned in the clauses needs to be ordered from Pasta, Pizza, Piatto principle (main course) Soups/Salads/Desserts are not considered as main course.

Certificate Conditions

- Members must state their intention to use their membership rates and accommodation certificates at the time of reservation.
- Members cannot use two (2) certificates together.
- Certificates are valid for one time use only and must be surrendered at the time of use. These can not be redeemed for cash and are valid within the dates mentioned.
- Certificates are applicable as per the terms of usage stated on the front or the back of the voucher.
- Certificates cannot be used in conjunction with any promotion or over Sunday Brunch, Christmas Day, New Year's Eve, Food Festival, Any Food Promotions.

Privacy Statement

- For your information, the Club is committed to respecting your privacy. Personal information that the Club program collects is used to stay in touch and manage the program.
- With the acceptance with the Club membership a member agrees that he can be contacted by the club office to receive occasional information about the program, benefits and special offers.